

Your Rights And Responsibilities

As a client of Victims of Crime NT, you have the **right** to:

- *Be treated with respect, dignity and consideration.*
- *Be informed about what services are available.*
- *Choose what service you will receive.*
- *Refuse assessment or service.*
- *Express your views and ideas, make comment, or complain.*
- *Privacy and Confidentiality.*
- *Have access to your own records at all times*
- *Feel safe, when engaging with our team.*

As a client of Victims of Crime NT, you have the **responsibility** to:

- *Respect the rights of staff and volunteers to work in an environment that is free from harassment or aggressive behaviour.*
- *Be open to growth and change for you healing/recovery.*
- *Provide the relevant information to enable staff and volunteers to provide the assistance you need.*
- *Accept the results of any decisions you make.*
- *Contact us if you can't make an appointment.*
- *Accept that we can't always offer financial support.*

